

# Marianne's

## ICE CREAM

### Santa Cruz

## Ice Cream Server

### About the Company

Marianne's Ice Cream is a Santa Cruz landmark, serving the community for over 75 years. We make, deliver and serve delicious, handmade, super-premium ice cream in our scoop shops, and we supply grocery, restaurant and scoop locations across the Santa Cruz and greater SF Bay area. Serving over 80 flavors at our shops, we have a variety to meet all tastebuds and pride ourselves in exceptional quality & service.

As a beloved local institution, we are lucky that Santa Cruz has entrusted their heart in us. We seek to honor that love by providing our team members with growth opportunities, contributing to our sustainable vibrant community and business. If you love ice cream, have an outgoing personality, and love serving up smiles, then Marianne's is the perfect place for you!

**Position Summary:** As an Ice Cream Server at Marianne's Ice Cream you will be the friendly face that greets our guests, serves delicious treats, and ensures smooth transactions at our scoop shops. The ideal candidate will have a passion for ice cream, excellent customer service skills, and the ability to handle transactions accurately and efficiently.

### Key Responsibilities:

- Warmly greet customers and assist them with menu selections.
- Provide outstanding customer service to enhance our culture of concierge level ice cream service.
- Demonstrate knowledge of our various menu items and flavors – we have 85 flavors!
- Operate the register to ring up customers and handle cash, credit, and debit transactions accurately.
- Maintain a clean and organized environment both on the floor and in the back of house.
- Assist with general inventory replenishment as needed.
- Perform all other duties assigned by management.

If you're passionate about ice cream and providing exceptional customer service, join us at Marianne's Ice Cream to be part of a team dedicated to serving smiles and creating delightful experiences for our guests!

### Qualifications:

- Must be 15 years or older (parent approval required if under 18).
- Loves for ice cream and people.

**Application Process:** Submit your application and resume to [apply@marianne'sicecream.com](mailto:apply@marianne'sicecream.com)

### Job Details:

**Location:** Various locations in Santa Cruz area

**Job Type:** Part-time (15 – 35 hours/week)

**Pay:** From \$16.50 per hour, plus tips

**Experience Level:** None necessary

**Shift:** Day/Evening shifts, - Weekday and weekend required

### Work Locations:

- Santa Cruz - Ocean Street
- Aptos - Seacliff
- Capitola Village - Polar Bear
- Westside - Ice Cream on Fair

Marianne's Ice Cream is an inclusive employer and welcomes people of all backgrounds.

